A people-focused, creative and dynamic career

Gain a competitive edge in the retail industry by enrolling with TAFE Queensland. If you love providing product advice, and consider yourself a real people person, retail might just be your ideal career.

This program will provide the opportunity for you to update, increase and broaden your current skills and knowledge in the retail industry, taking them to the next level.

LOCATION/S
External

DURATION
Online: up to 1 year

Entry requirements
Although there are no formal entry requirements for this course, it is recommended that ....more online

Resources required
You will require access to a reliable internet connection to access TAFE Queensland's online systems, and a computer ....more online

What are my payment options?
No matter what your circumstances, TAFE Queensland South West has a payment option to suit you. If you are unsure of what’s right for you, call us on 1300 914 754. We’re here to help.

...more online

FULL FEE | $2,700
This is the total cost of the course.

SUBSIDISED | $1,398
The Queensland Government will offset the cost of study for eligible students. You will still need to pay for a portion of your study costs. The amount above is what you will need to pay.

CONCESSION | $964
You are eligible for the concession price of a course if you are eligible for subsidised training, and are listed on an Australian Government Low Income Health Care Card or Pensioner Concession Card, if you are Aboriginal or Torres Strait Islander, you hold a Department of Veterans’ Affairs Pensioner Concession Card, or if you have a disability.

Accurate as at 21 June 2017. For the latest information see:
tafesouthwest.edu.au/course/17826

RTO 0275
CRICOS 03020E
Outcome
SIR30216 Certificate III in Retail

Job prospects
- Customer Service Officer
- Retail Assistant
- Sales Assistant
- Retail Supervisor

Units
The successful achievement of this qualification requires you to complete 13 units in total, including 8 core units and 5 elective units.

Cluster 1
- SIRXRSK001 Identify and respond to security risks
  Core
- SIRXWHS002 Contribute to workplace health and safety
  Core
- SIRXCOM002 Work effectively in a team
  Core

Cluster 2
- SIRXIND001 Work effectively in a service environment
  Core
- SIRXIND002 Organise and maintain the store environment
  Elective
- SIRXIND003 Organise personal work requirements
  Elective

Cluster 3
- SIRXCEG001 Engage the customer
  Core
- SIRXCEG002 Assist with customer difficulties
  Core
- SIRXCEG003 Build customer relationships and loyalty
  Core

Cluster 4
- SIRXPDK001 Advise on products and services
  Elective
- SIRXSLS001 Sell to the retail customer
  Core
- SIRRMR001 Produce visual merchandise displays
  Elective

ARE YOU READY TO TAKE THE NEXT STEP ON YOUR PATH TO GREAT?
Enrol today to secure your spot in this course.

HOW TO ENROL
Enrol now
You're ready if you have:
- checked your meet the entry requirements (under the course details tab)
- checked your important dates (under the course details tab)
- checked your course costs and know which payment option is right for you (under the costs tab)
- checked your rights and responsibilities as a student, as detailed in the student handbook and refund policy
- Created your Unique Student Identifier and can provide this code to Customer Service TAFE Queensland

All done? Then head to the link below to complete your enrolment:
tafesouthwest.edu.au/study-with-us/enrolment-fees/enrol

Recognition of prior learning
Fast-track to a formal qualification by earning credit for the things you already know. Getting recognition for the skills you've gained from the workplace and/or previous learning means less study time for you and getting qualified a whole lot

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<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
<th>Level</th>
<th>Elective</th>
</tr>
</thead>
<tbody>
<tr>
<td>SIRRINV001</td>
<td>Receive and handle retail stock</td>
<td></td>
<td>Elective</td>
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Disclaimer
The elective units available may vary between locations, delivery modes and intakes.

More info:
tafesouthwest.edu.au/study-with-us/career-changers-jobseeker/recognition-prior-learning/

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