

# A CAREER HELPING OTHERS

## COMMUNITY SERVICE INDUSTRY INSIGHTS



**JOB-FOCUSED  
TRAINING**



**INDUSTRY  
ENDORSED**



**FLEXIBLE  
DELIVERY**

**MAKE  
GREAT  
HAPPEN**

**tafe**  
Queensland

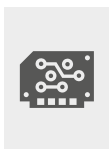
# INTRODUCTION TO THE INDUSTRY.

The community services sector captures many industries including, disability support services, aged care, child safety and counselling.

The community services sector is a growing industry and at least 20,000 new jobs are expected to be created in Queensland by 2025<sup>i</sup>. These positions will be driven by population growth and an increase in ageing residents. Community service professionals perform an extremely important role in Australian communities, caring for and promoting the safety and wellbeing of children, people with a disability and the elderly.

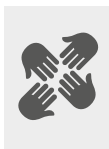
TAFE Queensland has qualifications that focus on these distinct community service areas. Our courses provide students with practical, industry-relevant and hands-on training, ensuring students can be effective in the workplace and aid individuals and groups in need.

## TOP 5 INDUSTRY TRENDS



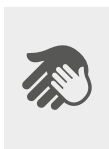
### ADVANCEMENTS IN TECHNOLOGY

New and emerging technologies have come online with the digital age. These technologies have enhanced access, increased workforce flexibility, service delivery and enabled productivity improvements across the community services sector.



### NATIONAL DISABILITY INSURANCE SCHEME (NDIS) CREATES MORE JOBS

The NDIS is designed to support people who have a permanent and significant disability. The NDIS will be fully rolled out in 2019 and will create job opportunities for community service workers<sup>ii</sup>.



### GREATER FOCUS ON PERSONALISED SUPPORT

There is now a greater focus on improving service models to provide people-centred approaches to meet the needs of individuals, people with a disability and their communities.



### GROWTH FOR COMMUNITY SERVICES

Queensland's annual average employment growth in the community services industry to 2025 is forecast to be 3.8%; this is more than double the expected rate of employment growth for Queensland as a whole.



### POLICY CHANGES AND REFORM WILL IMPACT SECTOR

The community services industry is constantly evolving to observe best practice. Policy changes and reforms to the sector impact people accessing services as well as industry, service providers and the community.

<sup>i</sup> Deloitte Access Economics, 2016. *Forecasting the future Community Services in Queensland 2025*, Brisbane: Deloitte Access Economics.

<sup>ii</sup> Australian Government, 2016. *Department of Social Services*. [Online] Available at: <https://www.dss.gov.au/disability-and-carers/programmes-services/for-people-with-disability/national-disability-insurance-scheme> [Accessed 11 November 2016].

## JOB SATISFACTION, SALARY & KEY BENEFITS

There would be few careers that can match community service workers in terms of job fulfilment - a career in the industry can be extremely rewarding.

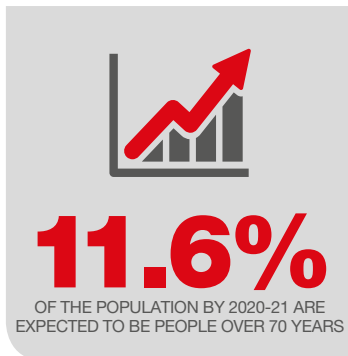
Community service workers can enjoy varied working hours to suit their lifestyle. The industry has a need for all sorts of workers from full-time to shift work and part-time.

You may be able to live anywhere you want to, as there are community service career options Australia-wide.

Job roles within the community services sector vary widely and average salaries are between \$37,000 - \$60,000 per annum.

There are growing career opportunities within the community services industry if people choose to upskill and engage in further study.

### INCREASED NEED FOR WORKERS



### MORE JOBS



### WAGES



## MAKE GREAT HAPPEN

TAFE Queensland is ready to help you launch your community services career. We are an established quality educator in community services and can provide you with the necessary skills to excel in this sector. Learn from qualified industry professionals who are passionate and ready to teach and share their experiences with you. We have flexible learning options to suit your lifestyle and we offer a range of student support services to help you succeed. Enrol now if you're looking for a qualification that'll teach you both theory and industry skills.

**Let us help you Make Great Happen in the community services industry.**



“We make a living by what we get, but we make a life by what we give.”

Winston Churchill



[tafeqld.edu.au/enrolnow](http://tafeqld.edu.au/enrolnow)

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