Hello there, our dream is to help you make great happen.

Learn how to help others through difficult times

Do you find that you are always listening to people's problems during work or in your personal life? This training offers you tools to assist with managing the traps of the 'Accidental Counsellor', including how to support the person seeking help, support / referral options, and equally important - strategies to ensure you cope with the impact of their sharing with you.

Course delivery options

<table>
<thead>
<tr>
<th>WORKLOAD</th>
<th>LOCATION</th>
<th>DELIVERY</th>
</tr>
</thead>
<tbody>
<tr>
<td>up to 7 hours</td>
<td>External</td>
<td>Online</td>
</tr>
<tr>
<td>Part time</td>
<td>Toowoomba</td>
<td>Classroom</td>
</tr>
<tr>
<td>up to 7 hours</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Key dates

For key start dates for each location visit the online brochure for this course (under the course details tab).

tafesouthwest.edu.au/course/15335

Entry requirements

It is recommended that you have completed year 10, or are 16 years of age or above.

Resources required

- personal stationery (a pen and paper)

Important Information

Lunch is not included. There is a...

...more online

What are my payment options?

No matter what your circumstances, TAFE Queensland South West has a payment option to suit you. If you are unsure of what's right for you, call us on 1300 914 754. We're here to help.

...more online

FULL FEE | $241

This is the total cost of the course.

Got a question?

Enquire about your full fee study options

Outcome

Statement of Attendance

Accurate as at 2 May 2018. For the latest information see:
tafesouthwest.edu.au/course/15335

ARE YOU READY TO TAKE THE NEXT STEP ON YOUR PATH TO GREAT?

RTO 0275
CRICOS 03020E
Units

There are no formal units for this course. During your training, you will learn the following skills:

- feeling ‘comfortable with uncomfortableness’
- strategies to assist you in coping with the personal impact of working with distressed individuals
- how to support the person appropriately
- awareness of helpful support options

Disclaimer

The elective units available may vary between locations, delivery modes and intakes.

Enrol today to secure your spot in this course.

HOW TO ENROL

Make your future happen

Connect with TAFE on Facebook

Accurate as at 2 May 2018. For the latest information see:

tafesouthwest.edu.au/course/15335

RTO 0275
CRICOS 03020E